

# Recent Developments: Consumer Financial Protection Bureau

The Banking Institute

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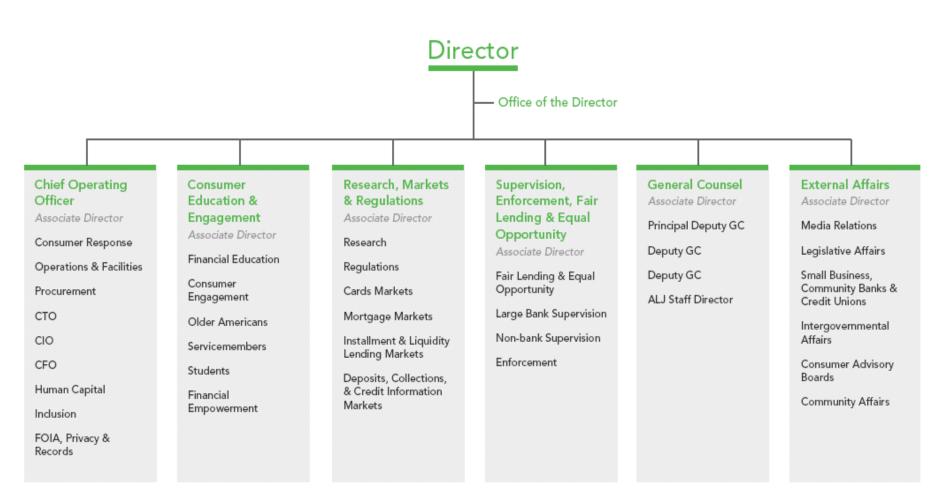


# **CFPB** Recent Developments

- Background on CFPB
- Cordray Appointment
- Office of Fair Lending
- Attorney Client Privilege Rule and Legislation
- Enforcement Process: The NORA
- Other Areas of Focus



## Organizational Chart



## WH

#### Dodd-Frank Title X: Consumer Financial Protection Bureau

- The Bureau's objectives include:
  - Rulemaking, supervising and examining "covered persons"
  - Enforcing rules related to consumer financial products and services
  - Promoting financial education
  - Investigating consumer complaints
  - Conducting market research
- Effective Date: Bureau opened its doors on July 21, 2011



#### General Powers of the Bureau

- **Rulemaking:** Exclusive authority under existing laws e.g., TILA, ECOA, FCRA. May make additional rules "as necessary to carry out the purposes of the Federal Consumer Financial Laws"
- **Supervisory / Enforcement:** More limited than rulemaking authority and (in some cases) concurrent supervisory and enforcement authority with respect to the so-called "enumerated consumer laws" as applied to "covered persons" offering "consumer financial product[s] or service[s]"
- Exemption: Authority to exempt covered persons, service providers, or consumer financial products or services from Title X's provisions and rules issued under the title

# W

## Supervisory and Examination Activity

- Bureau issued supervision and examination manual on October 13, 2011
  - ° Lists three principles: risk to consumers, data driven analysis, and consistent standards in supervision of depositories and non-depositories.
  - Notes that every exam must review compliance management and potential UDAAP.
  - ° Contemplates assigning a Compliance Rating.
- Bureau has been examining large banks and affiliates, and has expanded focus to non-banks since Cordray appointment.

# Cordray Appointment

- President Obama named Richard Cordray CFPB Director Cordray through a recess appointment on January 4, 2012.
- Office of Legal Counsel released opinion stating that pro forma sessions do not preclude President from making recess appointments.
- Legal challenge may focus on recess appointments of NLRB members.
- Corday and Bureau are working cooperatively with Congress. CFPB has testified before Congress 15 times.



## Issues If Legal Challenge Succeeds

- Cordray argues Director is needed for full supervision over nonbanks.
  - Section 1066 of Dodd-Frank gives the Secretary of the Treasury the authority "to perform the functions of the Bureau *under this subtitle* [Subtitle F] until the Director of the Bureau is confirmed by the Senate."
- In absence of Director, Bureau had not performed functions most plainly outside of Subtitle F, including the supervision of non-bank institutions.
- If recess appointment is invalid, Bureau will likely retreat to its prior position and cannot then argue it has inherent authority over nonbanks.
- De Facto Officer Doctrine may be asserted to protect acts by Cordray even if appointment is invalid. *See Ryder v. United States*, 515 U.S. 177, 180 (1995).
- A court might take a still stricter view of the CFPB's authority without a Director.
- Certain Bureau offices and initiatives are at risk:
  - For example, Dodd-Frank states in Subtitle A that "the Director" must establish the Office of Fair Lending. 12 U.S.C § 1013



### Attorney Client Privilege and Legislation

- Congress gave the Bureau examination powers similar to those held by the banking agencies, but did not include the Bureau in the statutory privilege waiver protections granted to those agencies. *See* 12 U.S.C. 1821(t), 1828(x).
- Bureau has said it will demand privileged materials. Lack of statutory protection creates risk providing these materials will waive privileges.
- Bureau will share information and coordinate investigations with State Attorneys General. Could include sharing of privileged information.
- Bureau asserts that statutory protection is not necessary. Released Guidance Bulletin (January 2012) then Proposed Rulemaking (March 2012).
  - ° States production of privileged documents is non-voluntary, and therefore not a waiver.
  - States that Congress intended Bureau's examination powers to be equivalent to, and have same protections as, prudential regulators.
- House passed bill (by voice vote) HR 4104, extending banking agency privilege protections to Bureau on March 27. Protections would also apply to non-banks.



## Attorney Client Privilege and Legislation

- Bureau has yet to declare whether bank examination privilege applies to documents shared between the Bureau and a bank. Complicated by relationship with non-banks.
- Until statutory privilege fix becomes law, substantial risk for financial institutions, which must either:
  - ° Withhold privileged materials and defy Bureau requests risking enforcement action; or
  - Produce privileged materials and risk waiving the privilege. Not certain that courts will accept Bureau's reasoning, which goes against some court precedent.
- In the meantime, financial institutions can:
  - Develop protocols for memorializing privilege claims (as the Bureau has invited institutions to do)
  - ° Build internal escalation procedures − and seek the same from the Bureau
  - Carefully consider the Bureau's privilege position: any challenge should occur before privileged information is shared



## Title X Places CFPB at the Center of Fair Lending

- Establishes an Office of Fair Lending and Equal Opportunity
- Broadly defines Fair Lending
  - "fair, equitable, and nondiscriminatory access to credit for consumers" 12
    U.S.C. § 1002(13)
  - ° CFPB will flesh out that definition over time.
- Provides Bureau with rulemaking authority over ECOA and HMDA, and examination and enforcement authority for large banks (and certain non-banks):
- CFPB and FTC have agreement to coordinate enforcement and information sharing with regard to non-banks.



### Enforcement Process: The NORA

- Notice and Opportunity to Respond and Advise
- Bureau's answer to banking agency 15-day letters or SEC Wells process
- Provides due process to potential subject of enforcement action
- Provides CFPB with opportunity to test its case before taking action
- Demonstrates Bureau's willingness to listen to the regulated



### Enforcement Process: The NORA

NORA policy leaves some open questions, including the extent to which the Bureau will:

- Provide a notice that is sufficiently detailed to allow for a full response
- Provide access to the factual basis for an enforcement action
- Extend the 14 day period for a response in appropriate cases



# How Will the CFPB Exercise its Fair Lending Authority: Some First Impressions

- Bureau will have an expansive view of fair lending
  - ° "Fair, equitable and nondiscriminatory access to credit"
  - Bureau will not only look backwards to see if individuals faced discrimination,
    but look prospectively at whole communities' current access to credit.
  - ECOA and HMDA have not changed but will be interpreted from this new perspective.
- Appointment of Patrice Ficklin as Assistant Director
- Focus on Fair Lending during examinations and in CFPB complaint portals

Mortgage and credit card questionnaires ask if complainant believes discrimination was involved.



# How Will the CFPB Exercise its Fair Lending Authority: Some First Impressions

- Bureau will place new emphasis on fair lending in areas other than mortgages
- Assistant Director Ficklin has made clear that the Office of Fair Lending will focus on the full range of consumer financial transactions.
- Example: Student loans
  - ° Congress requires a Bureau report on private education loans by July 21
  - ° Fair Lending is co-leading the study because Congress specifically asked about:
    - The racial and socioeconomic status of private education loan borrowers
    - Whether regulators have access to enough information to determine lender compliance with fair lending laws
    - Whether federal regulators need better tools to enforce fair lending with regard to student loans



#### Other Areas of CFPB Focus

- Disclosures "Know Before You Owe" Project
  - ° Testing disclosures relating to mortgages and student loans

#### Student lending

- ° Created position of Private Education Loan Ombudsman
- Published Notice and Request for Information regarding Private Education Loans and Lenders
- ° Released student debt repayment assistant tool

#### Servicemembers and Veterans

- Established Office of Servicemember Affairs led by Holly Petraeus
- Older Americans
  - Established Office of Older Americans led by Hubert "Skip" Humphrey III



# Closing

"The man who wears the shoe knows best that it pinches and where it pinches."

Richard Cordray, quoting John Dewey (Jan. 5, 2012, The Brookings Institution)



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